

# MEMBER AND GUEST EXPECTATIONS

## MEMBER/PARTICIPANT CODE OF CONDUCT

**The AYCC is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort for all, all individuals are asked to act appropriately at all times when in our facility or participating in our programs.**

**We expect persons using the AYCC to act maturely, to behave responsibly, and to respect the rights and dignity of others. Our Code of Conduct lists examples of prohibited actions. Such actions include, but are not limited to, the following:**

- Inappropriate sexual, physical, or verbal contact, including posturing, bullying, or intimidation
- Using or possessing alcohol or illegal drugs/chemicals
- Smoking / Vaping / E-Cigarettes - the AYCC and its properties are tobacco & marijuana free environments
- Inappropriate, immodest, or sexually revealing attire
- Carrying or concealing a weapon or any device or object that may be used as a weapon.
- Harassment or intimidation by words, gestures, body language, or any type of menacing behavior
- Physical contact with another person in an angry, aggressive, inappropriate, or threatening way
- Verbally abusive behavior, including angry or vulgar language, swearing, name-calling or shouting
- Discriminatory speech or actions
- Sexually explicit conversation or behavior; any sexual contact with another person
- Theft or behavior that results in the destruction or loss of property
- The use of glass containers in the locker rooms, rest rooms, in our martial arts dojo areas and in our aquatics areas are strictly forbidden.
- Loitering within or on the grounds of the AYCC
- Chronic disregard for AYCC policies
- Access to childcare/child watch areas are restricted to staff, volunteers, enrolled children and their families
- The use of cell phones with cameras, all other cameras and/or recording devices are PROHIBITED in all restrooms, locker rooms, changing areas, and areas where children are present
- Any other behavior deemed in conflict with the AYCC Mission by the CEO or COO.

In addition, the AYCC reserves the right to deny access or membership to any person who has been accused or convicted of any crime involving sexual abuse, is or has been a registered sex offender, has ever been convicted of any offense relating to the use, sale, possession, or transportation of narcotics or habit forming and/or dangerous drugs, or is presently or habitually under the influence of dangerous drugs or chemicals, narcotics, or intoxicating beverages. The YMCA conducts regular sex offender screenings on all members, participants, and guests.

Members, guests, and program participants are encouraged to take responsibility for their personal comfort and safety by asking any person whose behavior threatens their comfort to refrain from such behavior. Anyone who feels uncomfortable in confronting a person directly should report the behavior to a staff person or the Supervisor on duty. In order to be able to carry out these policies, we ask that members and guests identify themselves to staff when asked.

The COO will investigate all reported incidents. Suspension or termination of AYCC membership privileges may result from a determination by the COO/CEO if in his/her discretion a violation of the Code of Conduct has occurred.

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### COVID-19 UPDATES - EFFECTIVE MAY 1, 2020

#### Member/Guest Responsibilities

- Facial masks are required by all who enter the facility
- Prior to facility usage or class participation, members are required to complete the AYCC's COVID-19 Adult or Minors Waiver
- Hands must be washed frequently for at least 40 seconds or more with soap and water
- Touching of the face should be avoided
- Avoid close contact with people
- Members are responsible for cleaning of machines after each use

#### AYCC Responsibilities

- Facial masks are required by all staff
- Routine cleaning of all areas multiple times per day, especially high-touch points
- Sanitizer stations placed throughout the facility
- Area cleaning will be scheduled daily and posted outside the door of each area
- Staff is responsible for maintaining safety practices for their areas

**Our first priority is the health and wellbeing of our members, guests, families, and our staff.**

**Thank you for your understanding and willingness to keep our community safe.**